



## Can kids be in the service?

Absolutely! The service is appropriate for all ages and the entire family is encouraged to attend together! Please note there will be no KidCity (our ministry for birth through 5th grade) during Christmas Eve services.

## Why do I need tickets if you are not charging?

We use ticketing to for planning purposes so we know how many people to expect. We want to ensure that everyone who attends has a memorable experience and that no service ends up overcrowded.

## What kind of church is Hope?

Hope is a non-denominational church. Our mission is to love people where they are and encourage them in their relationship with Jesus Christ. We believe in strengthening families, meeting the needs of our local and global communities, and equipping people to be missionaries in everyday life.

## Where should I park?

You are our guests and we want your experience to be positive! Our parking lot volunteers (we call them roadies) will help you once you arrive to determine where to park. Satellite parking and buses will be available at the Raleigh and Apex campuses in case the lot fills up. Additional parking for services in Raleigh will be open at 1101 Buck Jones Road, Raleigh. Additional parking for the Apex campus is location at Ting Park: 101 Sportsmanship Way, Holly Springs.

## What if someone in my group needs wheelchair-accessible seating?

We've got you covered! Wheelchair-accessible seating is available in designated areas during every service. Please check this option as needed when you reserve your tickets. Please email [firstimpressions@gethope.net](mailto:firstimpressions@gethope.net) for further details, if needed.

## Is special needs support available?

All families are encouraged to attend services with their families and everyone is welcome. Please contact our Special Needs Ministry at [specialneeds.staff@gethope.net](mailto:specialneeds.staff@gethope.net) if you have any questions.

## ASL Services

ASL interpretation will be offered at the following services.

**Raleigh Campus** - Saturday, Dec. 23 at 4:00 p.m. **Apex Campus** - Sunday, Dec. 24 at 2:00 p.m.

## Will you have any refreshments available?

Hot cocoa will be available at each service. Grab a cup and get in the spirit. It's free!